



## ALICIA OSBORNE

Vice President, Affordable Housing  
29 Years of Experience

[aosborne@flco.com](mailto:aosborne@flco.com)

*“I have a passion for helping people find affordable housing; where you live is a vital part of being able to succeed in life, and everyone deserves to have quality housing.”*

### PROFESSIONAL EXPERIENCE

Alicia started her career in property management as a part-time file clerk and worked her way up through the ranks, learning the business from the ground up. She enjoys mentoring individuals who have a passion for the business and loves to see people excel in their careers.

#### **Kirkpatrick Management Company Inc.**

Indianapolis, IN  
Regional Vice President

#### **Greystone Property Management, Inc.**

Indianapolis, IN  
Regional Vice President

### PERSONAL

Alicia enjoys spending time with her two daughters and her dog, reading and traveling. Her happy place is anywhere near water, especially the ocean.

### RESPONSIBILITIES

Alicia oversees the Flaherty & Collins Properties portfolio of Affordable Communities to ensure that team members and sites are exceeding the standard of service residents and community partners have come to expect. This includes identifying operational and regulatory issues and working to resolve them in order to maximize return on investments, prevent losses, and promote positive relations with residents, investors, owners and management associates.

### EDUCATION

BS in Business Administration/Marketing  
University of Illinois, Urbana, IL

### ACCREDITATIONS

Certified Apartment Property Supervisor (CAPS),  
National Apartment Association  
National Compliance Professional -Executive  
(NCP-E), Housing Credit College  
Certified Housing Manager (CHM), National  
Center for Housing Management